TRANSCRIPT OF INTERVIEW

0:00:00

ALEXANDAR ONEIL (INTERVIEWER):

Interview commenced at 16:11PM on the 6th of December 2023 .

INTERVIEWER: : Hello good day

TAN STANLEY YEW SAN: How you doing?

INTERVIEWER: I'm doing well could you for confirmation state your claim Id ?

TAN STANLEY YEW SAN: My claim id is EHWC0765423451.

INTERVIEWER: Your full name should be TAN STANLEY YEW SAN **?**

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TAN STANLEY YEW SAN: Correct.

INTERVIEWER: Okay **(X3)** I am a financial attorney at his majesty's court and tribunal services and I will be conducting the interview today on behalf of the fscs.

TAN STANLEY YEW SAN: Okay.

I**NTERVIEWER :** Today is the 6th of December 2023 and let it be known that this interview is being conducted as part of an investigation into activities of fraud and misconduct allegedly perpetrated towards investors here to witness the interview section today will be multiple individuals from the court and the fscs.

TAN STANLEY YEW SAN: Yes

INTERVIEWER: Okay could you see them ?

TAN STANLEY YEW SAN: Yes I can see them.

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INTERVIEWER: Okay they will all be present today to witness your interview section okay going forwards there are 18 participants from different fields from both the finance and legal sector we will be predominantly withholding their identities for multiple reasons basically and I will be asking all the questions and if at any point in time you don't understand any question you shouldn't hesitate to stop me and demand repetition do you understand ?

TAN STANLEY YEW SAN : Right **(X2)**

INTERVIEWER: The claimant we have with us today is TAN STANLEY YEW SAN an Australian resident citizen and a 68 year-old man with a driving license identification number 5891240 who filed a claim on the 2023-09-23 (September the 23rd) for the unlawful withholding of assets by static market . The purpose of this interview is to create an oral history between the claimants across His Majesty's Courts and Tribunals Service there by taking into account the claimants' personalized deposition with the motive of arriving at the facts. This interview is one of a series of checks that would be considered as a deposition in ascertaining and the arrival of a precise judgement.

TAN STANLEY YEW SAN :Okay.

INTERVIEWER: I would be asking you a series of questions of which you are to answer with a yes or no and if a more detailed answer is requested, I will demand you provide me with such is that okay by you ?

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TAN STANLEY YEW SAN : Yes

INTERVIEWER: Okay so can you confirm you speak English perfectly, Please confirm you don't need an interpreter going forward ?

TAN STANLEY YEW SAN : No, I don't need an interpreter.

INTERVIEWER : Okay **(X3)** you do understand me properly and correctly ?

TAN STANLEY YEW SAN : Yes the audio is a little bit harsh .

INTERVIEWER : It's a little bit harsh ? Do you have an understanding of the words being said ?

TAN STANLEY YEW SAN : Yes **(X3) .**

INTERVIEWER : Okay very well we don't have any problem understanding each other this interview will be conducted and proceed in english should you have any difficult at any point in timeof the interview please let me know and an interpreter will be arranged for you this interview is being recorded by a voice recorder for refrence and to ensure their is an accurate recording of what is being said is that okay by you ?

TAN STANLEY YEW SAN : Yes ma'am.

INTERVIEWER : Okay as we proceed over the course of the interview please let me know if you need to take a break .

TAN STANLEY YEW SAN : Okay thank You .

INTERVIEWER: If any question isnt clear or in audible over the case of the interview do not hesitate to stop me and draw my attention to the question.

TAN STANLEY YEW SAN : Okay

INTERVIEWER : At the first stage I will be asking you personal questions, okay? I would like you to state your name for the record .

TAN STANLEY YEW SAN : My name is TAN STANLEY YEW SAN

INTERVIEWER : Okay are you known by any other names)**X2**

TAN STANLEY YEW SAN : NO **(X2)**

INTERVIEWER : Your not known by any other names, right?

TAN STANLEY YEW SAN : NO **(X2)**

INTERVIEWER : Okay **(X3)** what's your date of birth ?

TAN STANLEY YEW SAN : My date of birth is 24th july 1955.

INTERVIEWER : Okay and what is your occupation ?

TAN STANLEY YEW SAN : I am a retiree.

INTERVIEWER : Okay are you a citizen of the United States of America ?

TAN STANLEY YEW SAN : No I am an Australian.

INTERVIEWER : OKAY **(X3)** The next stage is going to be a proof of working relationship with the accused.

INTERVIEWER : Were you a customer at TradeGF?

TAN STANLEY YEW SAN : Sorry

INTERVIEWER : I would ask the question once again Were you a customer at TradeGF?

TAN STANLEY YEW SAN : TradeGf No

INTERVIEWER : Did you have investments at static market ?

TAN STANLEY YEW SAN : Yes

INTERVIEWER : Okay and how long did this relationship last at static market ?

TAN STANLEY YEW SAN : Maybe about a couple of months.

I**NTERVIEWER :** A couple of months, do you have a precise figure at hand ?

TAN STANLEY YEW SAN : Ahh just once second “ma'am. Well I stated the trading on the 19th of march 2021 and it end up on 9th of november 2023.

INTERVIEWER : Okay **(X2)** so in total how many months will you say that was?

TAN STANLEY YEW SAN : Maybe about 4months.

INTERVIEWER : Okay **(X2)** emm what was the total amount of your investment with the company static market ?

TAN STANLEY YEW SAN : The total amount with static market is about seventy- thousand dollars.

INTERVIEWER : Seventy thousand dollars and this is all principle investment ?

TAN STANLEY YEW SAN : Correct.

INTERVIEWER : Okay and you do understand what I mean by principal investment?

TAN STANLEY YEW SAN : Yes this is my money.

INTERVIEWER : okay out of pocket being paid ?

TAN STANLEY YEW SAN : Yes **(X4)** .

INTERVIEWER : Being paid out of your pocket Okay **(X2)** ,And was this a onetime payment or it was spread ?

TAN STANLEY YEW SAN : It was spread .

INTERVIEWER : Okay. What was the major reason for your investment with the company static market ?

TAN STANLEY YEW SAN : The reason is hoping to be a source of additional income given the fact that my retirement was approaching.

INTERVIEWER : Okay so emm correct me if I am wrong alright it was more of an investment for a retirement ?

INTERVIEWER : Okay **(X3)** Was it true you had account managers helping you handle your supposed investment at static market ?

TAN STANLEY YEW SAN : Sorry could you come again please.

INTERVIEWER : Okay was is true you had account managers helping you handle your supposed investment at static market? Was this true ?

TAN STANLEY YEW SAN : Yes

INTERVIEWER : Okay and what were the roles of this account managers ?

TAN STANLEY YEW SAN : The account managers was to do the trading on behalf of me because I don't know much about the trading online and emm this company was just saying they are professional brokers they do all the trading all you need to watch is whatever they do on the trading platform.

INTERVIEWER : okay so if I understood you correctly the purpose of the account mangers were to help you open position which could also be called trades on your behalf.

TAN STANLEY YEW SAN : Yes correct

INTERVIEWER : okay **(X3)** was it true your account manager made it known to you of the risk of your possible investments?

TAN STANLEY YEW SAN : At that time going the risk is very limited because basically they explained to that the company depends on making commission from the client if there is no client the company won't be there to do the trade the risk are very minimum there is always a risk in trading, he says but they are always professional in what they are doing.

INTERVIEWER : So no form of risk tolerance was being prepared for you ?

TAN STANLEY YEW SAN : No there was no whatsoever because we were just doing it all online.

INTERVIEWER : It was all online ?

TAN STANLEY YEW SAN : It was all all online and when I did ask whether the company was registered or not they said because bitcoin was not regulated so they don't have to be registered with the company, so they have been going on for a long time to do there trading and the risk is very minimum. Okay **(X2)**

INTERVIEWER : Could you confirm Paul Fincher was your account manager ?

TAN STANLEY YEW SAN : Sorry come again?

INTERVIEWER : Could you confirm Paul Fincher was your account manager ?

TAN STANLEY YEW SAN : No never heard of that name

INTERVIEWER : Okay **(X2**) was a certain alias George muller your account manager ?

TAN STANLEY YEW SAN : George is the broker Muller is the main supervisor.

INTERVIEWER : Okay) **(X2)** Did you execute trades at any time without the assistance of George Muller ?

TAN STANLEY YEW SAN : Yes

INTERVIEWER : Did you execute trades at any time without there assistance ?

TAN STANLEY YEW SAN : No mainly he will do all the trading online for me through any desk he will be my adviser because I dont .Would do all the trading online through any desk it would be my adviser because I don't know much about trading.

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INTERVIEWER : Did George muller or any other static market representative offer you investment advices in form of trading signal ?

TAN STANLEY YEW SAN : NO he didn't tell me .

INTERVIEWER : I will repeat the question once again for you .

INTERVIEWER : Did George muller or any other static market representative offer you investment advices in form of trading signal ?

TAN STANLEY YEW SAN : Yes George did.

INTERVIEWER : Okay **(X2)** Try to pay attention the question's okay

TAN STANLEY YEW SAN : Yes, The audio is not very clear on my end Sorry .

INTERVIEWER: Oh okay if the problem keeps on persisting you could stop me and we would revisit it okay .

TAN STANLEY YEW SAN : Hang on a minute maybe I can adjust this alright ma'am .

INTERVIEWER : Could you outline the time lap of your investment made over the duration of time if you can recall ?

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TAN STANLEY YEW SAN : No I cant recall because there was no record of the trading is only the open account with them on my .

INTERVIEWER : Okay.

INTERVIEWER : Were you at any time granted a bonus policy with them ?

TAN STANLEY YEW SAN : As the bonus policy they sent a thousand dollars back to me on the first month trade to assure me they were legit and I could receive money back from the company it's only a thousand dollars to come back to me to prove that they are what a they are and ehat they say I can withdraw my money at any time .

INTERVIEWER : Is it correct you were granted access to your principal investment ?

TAN STANLEY YEW SAN : Yes .

INTERVIEWER : Okay I will refresh the question for you once again for you is it correct you had access or currently have access to your principle investment ?

TAN STANLEY YEW SAN : No sorry.

INTERVIEWER : Okay is it correct you were warned prior to your investment about the potential of loosing your investment ?

TAN STANLEY YEW SAN : No

INTERVIEWER : Okay when was the last time you were contacted by static market and its representatives about your investment ?

TAN STANLEY YEW SAN : The last time ahh let me have a look I already have a screen shot here but I don't have the date , No I can't recall that .

INTERVIEWER : Okay .

TAN STANLEY YEW SAN : The receipt is only on my swiftTech that I sent to the bitcoin address .

INTERVIEWER : Okay did you at any point in time think the system was rigged for the detriment of the investors ?

TAN STANLEY YEW SAN : No not at all they were very genuine we did check their website and trust pilot to review their website looks legit .

INTERVIEWER : Okay when did you cut ties with static market when did you cut ties with them ?

TAN STANLEY YEW SAN : I think I cut ties with them on, just bear with me a second ma'am I think it started somewhere around the year 18th of may 2021 .

INTERVIEWER : Was that the last time you had a conversation with them or their representative ?

TAN STANLEY YEW SAN : I can't recall that as that was a while ago .

INTERVIEWER : Okay **(X2)** , can you state for the record how the general impact of this experience in total has affected you .

TAN STANLEY YEW SAN : This has, after the investment i have received threat's from them, they threaten us making us very scared of answering the phone. It was a nightmare for me and my wife this affected me resulting in lots of sleepless nights and problem trusting individual conversation skill which led me to be medically inclined to rely on medication.

INTERVIEWER : Okay

TAN STANLEY YEW SAN : And emm it's been a trauma for both of us we were so scared to answer the phone or the door because Muller was the head supervisor he threatened me that if I don't put that fourteen thousand dollars in to pay the tax to get my money he would send a debt collector to come and collect the money and they even gone into anydesk through my computer to check my bank account and we were really scared to answer the phone and the door we don't know what's going to happen to us because we got no more money to give and offer.

INTERVIEWER : That's completely sad to hear, That will be all for now you would be contacted progressively for further information and if we need any further clarification, we would be contacting you or reaching out to your primary contact person who is your attorney for further assistance .

TAN STANLEY YEW SAN : Alright are we going to continue later or when ?

INTERVIEWER : No your interview section is over .

TAN STANLEY YEW SAN : Its over ?

INTERVIEWER : Yes sir it's a pleasure meeting you .

TAN STANLEY YEW SAN : Likewise thank you for your help .

INTERVIEWER : We would be doing our best to assist you to clarify your case process your case and if we have any additional questions, we would be reaching out to you to request for more information from you okay okay we would do our best for you.

TAN STANLEY YEW SAN : Okay **(X3)** thank you and God bless.

Duration: 25 minutes 44 Seconds

Website approved by Plain English Campaign

Financial Services Compensation Scheme FSCS Transcribed by McGowan Protected

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